

F. No. Z.28015/11/2019-EMR  
Government of India  
Ministry of Health & Family Welfare  
(Emergency Medical Relief)

Nirman Bhawan, New Delhi  
Dated the 28th February, 2019

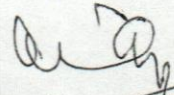
**CIRCULAR**

**Subject: Launch of Emergency Response Support System (ERSS) – reg.**

The Ministry of Home Affairs, Government of India, has launched a single 3-digit number "112" based Emergency Response Support System (ERSS) offering end-to-end management of all kind of emergencies (Police, Fire, Ambulance, etc. with added features for women in distress).

2. ERSS has been launched in 18 States and UTs including Andhra Pradesh, Gujarat, Himachal Pradesh, Jammu & Kashmir, Kerala, Madhya Pradesh, Nagaland, Punjab, Rajasthan, Tamil Nadu, Telangana, Uttarakhand, Uttar Pradesh, Puducherry, Lakshadweep, Andaman & Nicobar Islands, Dadar & Nagar Haveli and Daman & Diu. The Scheme is under implementation in rest of the States / UTs. For further updates and for information on added features for women in distress, website <http://ners.in>, <http://112.gov.in> may be visited.

3. Launch of the ERSS is hereby intimated to all officers/officials of the Ministry of Health & Family Welfare/DGHS/ Attached/Sub-ordinate offices of the Ministry of Health & Family Welfare for information.



(Ajaya Kumar KP)

Under Secretary to the Government of India  
Phone: 011-23061342

To

1. Sr.PPS to Secretary(H)
2. PPS to DGHS
3. AS (H)/AS & FA /AS (AS)/AS & MD(NHM)
4. All Joint Secretaries/EAs/CCA/DG (Stat)/Deputy Commissioners
5. All Directors/Deputy Secretaries/Assistant Commissioners
6. Advisor (Parliament)
7. All Sections in the Ministry of Health & FW
8. Director(Admn), DGHS for circulation among Sections in DGHS and its attached offices.
9. JS(Admn), Department of Health Research
10. Hindi Section for Hindi Version
11. NIC (MoHFW) for uploading in the website.

Copy for information to:

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